



**FORT DUNCAN**  
REGIONAL MEDICAL CENTER  
*Touching the Lives of Our Community<sup>SM</sup>*



**2018** Community Profile





## From the CEO



Here at Fort Duncan Regional Medical Center, we are proud to be “Touching the Lives of Our Community.” Whether it’s dependable healthcare, urgent emergency care, preventive care or health and wellness education, each and every day our focus is to be here for every member of Eagle Pass and its surrounding communities.

Fort Duncan Regional Medical Center continues to grow and expand the range of healthcare services we offer. This includes providing orthopedic surgery services, specialty treatment for urological disorders, a quality cardiac catheterization lab, breast imaging services and the only hospital-based inpatient and outpatient rehabilitation facility in Eagle Pass.

As a Level IV Trauma Center, Fort Duncan Regional Medical Center’s Emergency Department offers advanced teleneurology services for possible stroke patients, full-service onsite laboratory and radiology services, an onsite blood bank and a helicopter landing base for medical transfers, provided by doctors and nurses who are specially trained in trauma and medical emergencies.

In 2017, the hospital invested in new CT scan equipment. In addition, we are also constructing a new catheterization lab.

In addition to providing your healthcare, throughout the year we also offer several various wellness events such as free screenings, a community Health Fair and educational initiatives like the Senior Salud program.

We welcome you into the Fort Duncan Regional Medical Center healthcare community, and we look forward to continuing to serve and make a positive impact each day.

### **Eladio Montalvo**

*Chief Executive Officer/Managing Director*

## About Fort Duncan Regional Medical Center

Fort Duncan Regional Medical Center offers a comprehensive range of medical services\* including:

Diagnostic Imaging, Emergency Room, Adult Medical/Surgical Services, Pediatrics, Intensive Care Services, Labor and Delivery, Postpartum Care, Nursery, Outpatient Diagnostics, Inpatient and Outpatient Rehabilitation Services, Respiratory Care, Hyperbaric/Wound Care, Cardiac Catheterization Lab.

The Inpatient Rehabilitation Center continues to be the only hospital-based service in the region.

Fort Duncan Regional Medical Center also provides free physician referrals by phone (866) 341-3362 and online. For more details about our hospital, visit [www.FortDuncanMedicalCenter.com](http://www.FortDuncanMedicalCenter.com)



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### Hospital History

Fort Duncan Regional Medical Center (FDRMC) has been the sole provider of hospital care in Maverick County area since 1939 (when it was known as Memorial Hospital). Building on a long tradition of quality medical/surgical services, Fort Duncan Regional Medical Center also now serves the Texas cities of Del Rio, Carrizo Springs, Crystal City and Uvalde as well as Piedras Negras and Northern Coahuila, on the Mexican border.

Fort Duncan Regional Medical Center is owned and operated by a subsidiary of Universal Health Services, Inc. (UHS), based in King of Prussia, Pennsylvania, one of the nation's largest hospital management companies.

The hospital is accredited by The Joint Commission and licensed by the State Regulatory Affairs Department.

# FDRMC Boosts Local Economy

Fort Duncan Regional leaves a positive mark on the communities it serves. Whether through the quality care it offers patients or through the numerous job opportunities it provides that boost the local economy, the hospital continues to serve as a community partner to the residents of Maverick County in 2017.



### Financial Impact

Salaries and Benefits: ..... **\$26.3 million**  
 Capital Investment: ..... **\$1.7 million**  
 Uncompensated Care: ..... **\$55.7 million**  
 State/Local Taxes Paid: ..... **\$1.5 million**

### Patient Medical Care

Admissions: ..... **4,365**  
 Bed Count: ..... **101**  
 Births: ..... **1,088**  
 Emergency Visits: ..... **22,803**  
 Total Surgeries: ..... **2,797**



### The Hospital Family

Total Employees: ..... **400**  
 Total Physicians: ..... **79**  
 Total Active Volunteers: ..... **39**

### Accreditations and Awards

The Joint Commission  
 College of American Pathologists  
 American College of Radiology  
 Level IV Trauma Center

## Comprehensive Healthcare Services\*

Anesthesiology	Laboratory Services	Pediatrics	Surgery
Breast Imaging Center	Nuclear Medicine	Pharmacy	Urology
Cardiac Catheterization Lab	Obstetrics/Gynecology	Pulmonary/Lung Disease	Wound Care/Hyperbaric
Emergency Medicine	Orthopedics	Radiology	Medicine
Internal Medicine	Outpatient Diagnostic Services	Rehabilitation Services	

\*Subject to change.

## Specialty Services

Inpatient and Outpatient Rehabilitation Center (exclusive to the region), Orthopedic Surgery, Nuclear Medicine, Digital Mammography, Sleep Disorder Seizure Center, Urology and Cardiac Catheterization.

### Inpatient and Outpatient Rehabilitation Services Center

Fort Duncan Regional Medical Center provides the only hospital-based inpatient and outpatient rehabilitation facility in Eagle Pass that offers all three therapies ... physical, occupational and speech therapies ... in one place.

Each patient receives an individualized treatment plan and each therapist is part of a multidisciplinary team to assist the patient in achieving functional goals. Full-time staff professionals work with physicians, patients and their families in following short-term and long-term therapy plans.

### Orthopedic Surgery

Chronic pain in the hips, knees and shoulders is evaluated and treated at FDRMC. Patients suffering from intense pain and loss of daily function due to sports injuries or degenerative arthritis usually enjoy a better quality of life following total hip or total knee replacement orthoscopic procedures at FDRMC.

### Nuclear Medicine

Fort Duncan Regional Medical Center is proud to offer to the community this medical specialty that uses safe, painless, and cost-effective techniques to both image the body and treat disease. Using very small amounts of radioactive materials or radiopharmaceuticals, nuclear medicine is used in the diagnosis, management, treatment and prevention of serious disease. Nuclear medicine imaging procedures often identify abnormalities very early in the progression of a disease. This early detection allows a disease to be treated at the beginning of its course when there may be a more successful prognosis.

### Breast Imaging Center

The largest provider of breast imaging services in the Eagle Pass area, Ft. Duncan Regional Medical Center now offers the modern advances of digital mammography. Different from traditional mammography, which creates images on film, digital mammography takes electronic images of the breast and transfers them directly to a computer. The results are faster, clearer and sharper, allowing even very tiny tumors and other abnormalities to be detected and evaluated.

### Sleep Disorder Seizure Center

Featuring patient rooms appointed like luxury hotel suites with comfortable beds and private bathrooms, the Sleep Center conducts studies for patients with sleep apnea and other sleep disorders. Data gathered from a study is interpreted by a specialized physician who then recommends treatment to the patient's primary care physician.

### Cardiac Catherization Lab

The Cardiac Catherization Lab offers high-quality catherization services close to home. Patients are provided with individual treatment plans that may include diagnostic testing, medication and next step recommendations.

### Urology

Symptoms related to possible urological disorders can be uncomfortable and inconvenient. FDRMC provides urological services for conditions such as urinary tract infections, kidney stones, bladder control problems, and prostate problems. Symptoms are evaluated, diagnosed and treated for men, women and children.

## Community Impact Summary of Fort Duncan Regional Hospital

### Education

Continuing education programs, provided by our hospital for healthcare professionals and healthcare students in the community, include:

Participation in Lippincott's Nursing Center, an online resource for continuing education covering a variety of nursing topics. CEUs are provided free of charge to hospital nursing staff.

Partnering with the Texas Department of Health in bringing to the hospital and community, free of charge, continuing education about selected public health issues.

Partnering with University Hospital System Outreach program regarding mother and child emergencies, which provides free CEU's for hospital personnel. "Up to Date" - Online Medical Resource

Partnering with the Emergency Nurses Association to provide the Trauma Nursing Care Course (TNCC) for emergency room nurses, with FDRMC paying the cost of the course. Partner with Air Evac for ALSI PALS classes and online.

### Volunteering

In 2016 the Fort Duncan Regional Medical Center Ladies Auxiliary donated \$20,000 towards scholarships for high school graduating seniors.

Summer Junior Volunteer Programs usually attract about thirty high school students, giving them an opportunity to observe various available healthcare careers.

### Uninsured

Fort Duncan Regional Medical Center is committed to helping uninsured patients qualify for local and state health benefits programs.

We offer on-site benefit education, and a Medicaid representative can assist with applications for special programs.

We also can refer eligible patients to the Indigent Program of the Maverick County Hospital District.

### Dedicated to the Community

In addition to high quality healthcare for our community, we are proud to provide Senior Salud, a discount program for community members ages 55 and older.

**The hospital also generously supports the following charitable, educational and nonprofit organizations:**

American Cancer Society - Relay for Life  
American Red Cross  
Telethon Navideño (Christmas)  
Junior Livestock Show  
Eagle Pass Arts Council

### Commitment to Quality

Fort Duncan Regional Medical Center has strong commitments to patient safety and high quality care, as evidenced by our many performance improvement initiatives. The hospital participates in one or more of these national quality initiatives:

#### Core measures

Centers for Medicare and Medicaid Services

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems)

Institute for Healthcare Improvement Open School Chapter (online quality improvement courses)

Participating in "On the CUSP" (Comprehensive Unit-Based Safety Program in ICU)

Stop BSI (Bloodstream Infection) National Initiative (included in The Joint Commission safety goals)

#### National Patient Safety Goals

The Joint Commission

#### Special Accreditation

American College of Radiologists  
College of American Pathologists (CAP)  
Level IV Trauma Center



3333 N. Foster Maldonado Blvd.  
Eagle Pass, TX 78852  
830-773-5321  
fortduncanmedicalcenter.com



Physicians are independent practitioners who are not employees or agents of Fort Duncan Regional Medical Center.  
The hospital shall not be liable for actions or treatments provided by physicians.

For language assistance, disability accommodations and the non-discrimination notice, visit our website. 181511 3/18

